



PREPARED FOR

J-D-NEUHAUS
GLOBAL SERVICE

EXTREMES

WORLD-CLASS: JDN GLOBAL SERVICE.



PROVIDES MORE SAFETY WORLDWIDE!

What's the problem?

Correct: The hoists and crane systems from J.D. Neuhaus are exemplary in terms of reliability and durability. Also correct: Just like with any other machine, there are also maintenance regulations for our products, either from legislators or from the operator themselves. At first glance, this may seem like a bothersome obligation. On the other hand, if permission to operate is withdrawn or damages occur, then a downtime will result, which means ceased production and significant costs! A risk that is hardly manageable without an internal maintenance team or trained personnel.

Here's the solution!

J.D. Neuhaus offers products and services from a single provider. With this all-round, worry-free quality, we manage your JDN products throughout their entire life cycle, ensuring that maximum operating safety of your plant is the result. In addition, this is not only the safest way for you with regard to maintenance, but also in case of damages. Who can supply you with a spare part faster and cheaper without a middleman than the manufacturer, J.D. Neuhaus? Right: no one, and that's why JDN Global Service is the right solution for you.

“SECURE YOUR PRODUCTIVITY, MAXIMISE YOUR OPERATING SAFETY!”

JDN Global Service

Original spare parts, our trained personnel, and the best possible product knowledge make JDN Global Service your first choice service partner. We are ISO 9001 and 14001 certified, are able to manage all export routines perfectly, we are unrivalled in our familiarity with maintenance regulations, and we ensure complete adherence to all record keeping. We also possess a globally active team, who you can reach any day or time of the year for help. In short, we're there for you in every remote corner of the world.



FROM PLANNING TO MAINTENANCE

Project management

We provide you support from planning to on-site installation of your project at your premises.

Our services for you:

- On-site examination to plan the construction site
- Organisation of the construction site and coordination with all participants
- Provision of technicians
- Approval of the hoists and crane systems according to your specifications
- Approval in cooperation with external certification authorities



Regular inspection

To ensure operational readiness, we complete regular maintenance and inspection of your JDN hoist.

Our services for you:

- Annual maintenance according to legal regulations and our specified maintenance plan
- Addition to our maintenance database and reminder about upcoming planned maintenance
- Maintenance contracts for precise cost controls



Training

To ensure that smaller repairs and annual maintenance are able to be completed by your own personnel, we provide customer-specific training courses.

Our services for you:

- Training courses at the various JDN service centres
- Training courses at your premises that are especially tailored to your needs
- On-the-job training



Service kits

For supply of spare parts on-site. With our service kits, you can rest assured that all of the required replacement parts for a particular module will be available to you.



AND GENERAL OVERHAULS.

Repairs

Our service technicians possess the best possible training to complete all repairs and modifications involving your JDN hoisting equipment, even in the case of off-shore applications.

Our services for you:

- Repair and modifications in our own workshops
- Repair and modifications at your premises
- Conversion work in cooperation with our R&D department
- Overload tests



Spare parts

With speedy spare parts supply, we are able to ensure the operational readiness of your JDN hoisting equipment.

Our services for you:

- Support during selection of the right spare parts
- Configuration of spare parts for your own warehouse
- Worldwide delivery



General overhauls

After expiry of the theoretical operating time and after 10 years at the latest, all JDN hoists must be overhauled.

This enables us to ensure fault-free operation for many more years.

Our services for you:

- General overhaul in our own service centres and with authorised service partners
- Cooperation with surveyor and re-certifiers
- Complete general overhaul kits



Rentals

Do you need hoists for the short term?

We can deliver.

Our services for you:

- Quickly available
- Hoists in different capacities
- Adjustment of hoisting equipment to your requirements



GLOBAL SERVICE. ALWAYS READY, ALWAYS CLOSE TO YOU.



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